

## OFFICE OF THE STATE PUBLIC DEFENDER

### AU RECOMMENDATIONS ASSIGNED TO STANDARDS COMMITTEE *Summary of Issues, Management Team Results and Committee Action at 8/18/10 Meeting*

#### **#22 Staff must be accountable to implement:**

Standards  
Policies and Procedures

##### *Team Results*

- Adopt and implement a standards compliance policy
- Develop a new employee orientation program to provide essential information pertaining to policies, procedures and standards.

##### *Committee Action*

- The Team will update the Committee on the progress of implementation of the standards compliance policy.
- The Committee believes the new policy and orientation program will satisfy this recommendation.

#### **#23 Commission must be assertive in demanding information from staff**

Define the relevant information that is needed  
Staff will design and deliver reporting

##### *Team Results*

- Develop standard operational reporting
- Put an audit committee in place to assure reporting accuracy

##### *Committee Action*

- The Team recommended that this recommendation be moved to the Improve Agency Communication Team because it relates to recommendation 22 that is assigned to that team.
- Commissioner Taylor stated that he believes that this item is a Commission action item.